

The LAA target set comprises 48 indicators including 4 local targets on priority areas (based on NI's 124, 59, 32 and 187). These are linked to Slough's key local priorities.

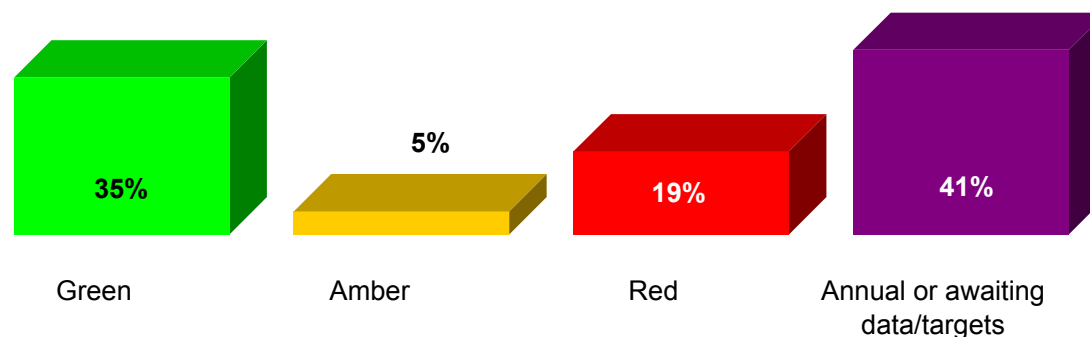
SUMMARY STATUS REPORT

Below is summary of the status of the indicators by Service Area. It represents a progress report on the third quarter of the financial year 2009/10 unless otherwise stated. It has not been possible to collect quarter 3 data for some of the indicators - the majority of these are annual indicators and so can only be collected once a year. Please refer to the commentary boxes for further information.

	Rag Status			Annual or awaiting data/targets	Total
	Green	Amber	Red		
LAA targets	12	3	11	22	48
Organisational indicators	22	2	7	18	49
Total	34	5	18	40	97
Percentage	35%	5%	19%	41%	100%
Percentages at end of Quarter 2 for comparison	35%	4%	16%	45%	100%

The chart shows the percentages of total indicators Council wide for each RAG (RED, AMBER, GREEN) status as at the end of the third quarter for the financial year 2009/10.

Total percentage of indicators council wide by RAG status: Quarter three 2009/10



SBC COUNCIL WIDE SCORECARD incorporating LAA targets

Quarter Three February 2010

APPENDIX 2

This quarter three Council wide scorecard combines performance information from both the Corporate Balanced Scorecard and the LAA Balanced Scorecard.

Part One is a summary of the performance indicators selected by members of CMT to determine the organisational health of the Council and

Part Two reports on all of the indicators in the LAA.

The summary table below shows the status against targets of the combined sets of indicators and represents a progress report on the third quarter of the financial year 2009/10.

	Green	Amber	Red	Awaiting data/targets	Total
LAA targets	12	3	11	22	48
Organisational indicators	21	1	8	15	45
Total	33	4	19	37	93
Percentage	35%	4%	20%	40%	100%

RAG(Red: Not on track for target, Amber: At risk of not reaching target, Green: On track for target)

The chart shows the RAG status for all indicators where possible as at the end of the third quarter for this financial year 2009/10. Currently a RAG status can only be assigned to 56 out of the 93 indicators. There are 37 (40%) indicators where data is either available annually only or is not yet available.

Three new local indicators (L31, L36 and FoI 3) have been included showing the cumulative total cost of agency staff (Pertemps, non Pertemps and Consultants), together with the average number of Agency staff employed for the quarter; the number of Corporate complaints by department, and the numbers of Freedom of Information requests not answered within 20 working days.

A section related to Project Management has been included, showing the current confidence levels of projects initiated across the Council. Current status is that there are 4 projects where the confidence level is RED; 10 which are classed as AMBER and 5 classed as GREEN. Confidence level is dependent upon the number of key elements of the process being in place i.e.: 1. Submission of approved Business Case, 2. Submission of approved PID, 3. Appointment of a PRINCE2 trained Project Manager, 4. Formation of Project Board and 5. Submission of regular Highlight Reports.

Less than 2 elements in place = RED, 2 elements in place = AMBER More than 2 elements in place = GREEN.

Finally, a section relating to appraisals has been added at the end of this summary. The data, provided by HR, shows that out of 1609 staff eligible, up to the 31st December, 2009, only 437 had received an appraisal - 27.2%. Information from departmental SMT meetings would indicate that more appraisals have been carried out than has been reported.

PART ONE

ORGANISATIONAL INDICATORS: PERFORMANCE STATUS AND IMPROVEMENT REPORT Quarter Three

February 2010

The summary table below shows the status against targets for the Council's organisational indicators and represents a progress report on the third quarter of the financial year 2009/10.

	Green	Amber	Red	Awaiting data/targets	Total
Community and Well Being	3	1	1	4	9
Green and Built	4	0	1	0	5
Education and Children's Services	3	0	1	1	5
Resources	10	1	3	8	22
Transformational Change	1	1	1	2	5
Total	21	3	7	15	46
Percentage	45.7%	6.5%	15.2%	32.6%	100%

RAG(Red: Not on track for target, Amber: At risk of not reaching target, Green: On track for target)

The chart shows the RAG status for all indicators where possible as at the end of the third quarter for this financial year 09/10. Currently a RAG status can only be assigned to 31 out of the 46 indicators. There are 15 (33%) indicators where data is either available annually only or is not yet available.

EXCEPTIONS SUMMARY

AREAS OF SIGNIFICANT IMPROVEMENT

L13 Average Queue time at my council

L14 Issues resolved Live at My Council

L17 Average queue time for Benefits enquiries (Call Centre - by phone)

NI 65 Children becoming the subject of a Child Protection Plan for a second or subsequent time

L13 Average Queue time at my council (GOOD TO BE LOW)

Performance has been improved significantly from 50mins average waiting time at the end of financial year 08/09 to 22 minutes as at quarter 3 for this financial year and exceeding the target of 30 mins. Processes have been reviewed to maximise adviser productivity ensuring queue awareness whilst improving customer service standards. New and improved staff training programmes are to be introduced shortly.

L14 Issues resolved Live at My Council (GOOD TO BE HIGH)

Performance is increasing and sits at 90% for quarter 3, therefore exceeding target of 80%. Revised and updated FAQs on the Siebel system have resulted in an improved service to customers with more queries being resolved directly by the customer service advisers at the first point of contact.

L17 Average queue time for Benefits enquiries (Call Centre - by phone) GOOD TO BE LOW

At 5.45 mins for the third quarter, the target of 7 mins has been exceeded. However, the increase from the second quarter (4.38min) can be put down to seasonal variations and an apparent reluctance of customers to leave voice mail messages. Liaison meetings between My Council and the Benefits team have continued and this has fed into a clearer understanding of customers needs and expectations.

EXCEPTIONS SUMMARY CONTINUED

NI 65 Children becoming the subject of a Child Protection Plan for a second or subsequent time (GOOD TO BE LOW)

GOOD TO BE LOW: In the 12 months to Dec 09 there were 20 children who were made subject of a Child Protection Plan (CPP) for a second a subsequent time. This represents a percentage of 12.1% of all children who were made subject of a CPP in the 12 months to Dec 09. The DCSF banding advocates that anything below 15% is good performance – our performance shows that our Child Protection Plans lead to lasting improvements in child safety and overall well-being leading to the vast majority of children not requiring another CPP.

INDICATORS WITH RED RAG STATUS

L12:	% of undisputed invoices paid within 30 days
NI 20 - Assault with Injury crime Rate	
L35:	The number of adult attendances at all local leisure centres together with some outreach activities
Fol 3:	Number of Freedom of Information requests that do not have a request answered within 20 working days

L12: % of undisputed invoices paid within 30 days(GOOD TO BE HIGH)

Performance should improve when unit becomes part of Shared Service and all invoices will be sent to a central point thereby reducing the risk of invoices being lost/not processed within departments. It should be noted that there is no delay whatsoever within the Payments Unit in processing invoices received and that the fault for poor performance lies wholly with the inefficiencies of departments. There should also be the facility to track Disputed Invoices in the Shared Service.

NI 20 Assault with Injury Crime Rate GOOD TO BE LOW : Not on target, however gap between crime incidence in 2008 and 2009 is narrowing, from a 20% increase between April-Oct 08 and April Oct 09 to a 11% increase between April-Dec 08 and April Dec 09. Whilst there is no clear pattern or emerging hotpots of high activity the Steering Group leading on this indicator have embarked upon the following actions :Daily Scrutiny of Assaults by Sgt and/or Inspector from Community Safety to improve investigation and ensure that prompt action is taken by OICs. Scrutiny of offences to ensure correct recording Problem Profile has been commissioned through Evidence Lead Solutions.

L35: The number of adult attendances at all local Leisure Centres combined with participation in all sports development activities from SBC and Slough Community Leisure(GOOD TO BE HIGH)

The latest rolling year information up to the end of December 2009 is that there have been 908,310 visits; this suggests that we will not meet end of year target of 926,545 visits and represents a decrease of 0.84% compared with 915,973 visits for the same month last year i.e December 2008. However there has been an increase from the previous month of 0.49%. A general downward trend has been noted as from September 08 onwards in line with the downturn in the economy. Actions to review performance: SCL are constantly reviewing its services and how marketing and promotions can improve attendances and membership. Investment works at some sites has resulted in increased usage and income. The Free Swimming Initiative launch in April 2009 has seen over 25,500 swims being taken up to December 09, although take up by the over 60s has been low. Further marketing is being undertaken to address this.

New Indicators

L 31 – Temporary Staff

The total cost of staff employed for the third quarter via Pertemps is £1,308,074, while the cost staff who have been employed directly and outside of the Pertemps contract amounts to £585,990. Consultants employed in lieu of staff have charged £216,946 in the third quarter. The average number of Commercial staff employed during the quarter, (excluding Health related staff – Social Workers etc) was 94.

Further comparisons will be available in future scorecards.

L 36 – Corporate Complaints

the total number of complaints received across the Council is 221 for the third quarter. The highest number of complaints were received by People 1st. The majority of these complaints were about the repairs service and housing management.

Fol 3 - Freedom of Information requests answered within 20 working days-

During the third quarter, the Council received 179 Freedom of Information requests, of which 22 were not answered within the required 20 working days - 19 by the Resources department; 2 by GBE and 1 by the CEO's department.

LAA TARGETS: PERFORMANCE STATUS AND IMPROVEMENT REPORT: Quarter Three**February 2010**

The LAA target set comprises 48 indicators including 4 local targets on priority areas (based on NI's 124, 59, 32 and 187). These are linked to Slough's key local priorities.

Our Priorities:

Slough's five priorities are: A place to live, work and play(Environment), Prosperity for all(Economy and skills), Being safe: feeling safe(Safer communities), Adding years to life and life to years(Health and Well Being) and Cohesive Communities.

This financial year 2009/10 represents year two of the three year agreement.

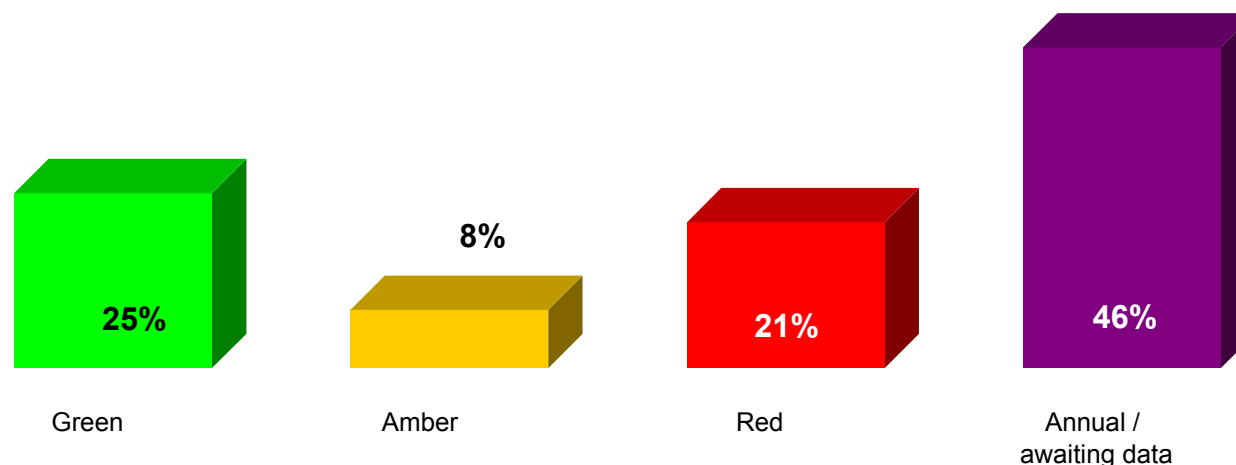
SUMMARY STATUS REPORT

Below is summary of the status of the indicators by Service Area. It represents a progress report on the third quarter of the financial year 2009/10 unless otherwise stated. It has not been possible to collect data for all of the indicators at this stage, please refer to the commentary boxes for further information.

	Rag Status			Annual / awaiting data
	Green	Amber	Red	
Total*	12	4	10	22
Percentage	25%	8%	21%	46%

The chart shows the percentages of total indicators Council wide for each RAG status as at the end of the third quarter for this financial year 2009/10. Currently a RAG status can only be assigned to 26 out of the 48 indicators. The proportion of indicators categorised as Green is 25% whilst those classified as red has gone down to 23% (from 28% the previous quarter) and those classified as amber 6%. The number of indicators where the RAG status could not be given due to annual reporting only (21) and awaiting data (2) is currently 23 (46%) of the total.

Total Number of indicators council wide by RAG status: Quarter Three



EXCEPTIONS SUMMARY

AREAS OF SIGNIFICANT IMPROVEMENT

NI 16 Serious acquisitive crime rate

NI 16 Serious acquisitive crime rate (GOOD TO BE LOW)

Despite the increase in crime levels during quarter three, the incidence of serious acquisitive crime has reduced by 18% when compared to the same reporting period last year. (3884 crimes between April –December 2008 compared 3182 between April-December 2009). This is equivalent to a reduction from 32.50 crimes per 1,000 population to 26.30 crimes per 1,000 population. The quarter is particularly challenging - the clock changes and the nights drawing in, have historically lead to an increase in criminal activity. A number of actions have taken place to counteract this expected increase and activities include but are not limited to Operation Breaker (a force wide operation to tackle dwelling burglaries) and Operation Challenger continues, with Roads Policing patrolling the Burglary Hotspots as they emerge, as briefed by the intelligence team. Plans to maintain the reduction include: conditions and ASBOs for our Auto Crime suspects to include a ban on using bicycles and wearing hoodies and other 'concealing' headwear; increased use of the Trap Car following the purchase of a second car; closer monitoring of the current suspects through home visits; covert operations (Operation Cab and Operation Crepe) where intelligence indicates this should be used; use of 'Are you breaking into a police car' leaflets in hotspot areas; review of Hotel Parking facilities and security features.

Year To Date figures:

Serious Acquisitive Crime: minus 17.6%

Burglary (dwelling): minus 9.1%

Robbery (personal): minus 19.7%

Theft From Motor Vehicle: minus 13.9%

Theft of Motor Vehicle: minus 43.4%

Serious Acquisitive Crime offences are all in reduction, although the size of the reduction is fluctuating as we are now in comparison with a period of overall reduction Sept - Dec 2008 to Sept – Dec 2009..

Of particular note Slough has recently suffered 5 weeks of considerable increases in Theft From Motor Vehicle offences which has had a detrimental effect on the reduction figure. This increase has occurred at a time when, last year, we had a consistent reduction. This leads to a greater effect on the final reduction figure. The offences have recently come down again due to a combination of bad weather and coordinated efforts across the Local Police Area. These included a combination of:

- clear car campaigns;
- Crime Reduction Advice via leafleting;
- media releases;
- management of suspects through arrests, bail conditions, and intrusive monitoring (home visits);

A number of burglars have recently been remanded in custody who may also have been committing auto crime offences, which would have had a positive effect.

EXCEPTIONS SUMMARY CONTINUED

INDICATORS WITH RED RAG STATUS	
NI 8	Adult participation in sport
NI 20	Assault with injury crime rate
NI 59	Initial assessments for children's social care carried out within 7 working days of referral
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest
NI 102	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages a)2 and b)4
NI 117	16 to 18 year olds who are not in education, training or employment
NI 121	Mortality rate from all circulatory diseases at ages under 75
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information
NI 186	Per capita CO2 emissions in the LA area

NI 8 Adult participation in sport(GOOD TO BE HIGH)

Slough is performing at the bottom end of the lowest quartile nationally. The most recent update combines performance of two surveys giving a performance outturn of 16.1% for the period October 07 -October 09. This represents a slight improvement from 15.96% covering April 08 to April 09.The Slough Sport and Physical Activity Forum has developed an action plan to encourage wider participation across all age groups. Actions taken to date include:

- a successful bid for LPSA funding to increase gym membership
- a targeted marketing campaign to increase frequency of use of sporting facilities
- the promotion of free swimming for children and those aged 60 plus
- the opening of the new Gym in the Slough Trading Estate together with Go Karting facilities.

Actions and progress are monitored by the Health and Wellbeing PDG. 5 potential local measures which will give us a better understanding of local issues are under development. These will underpin a more robust action plan which will be supported and scrutinised by IDEA.

NI 20 – Assault with injury crime rate(GOOD TO BE LOW)

Not on target, however gap between crime incidence in 2008 and 2009 is narrowing, from a 20% increase between April-Oct 08 and April Oct 09 to an 11% increase between April-Dec 08 and April Dec 09. Whilst there is no clear pattern or emerging hotspots of high activity the Steering Group leading on this indicator have embarked upon the following actions :Daily Scrutiny of Assaults by Sgt and/or Inspector from Community Safety to improve investigation and ensure that prompt action is taken by OICs. Scrutiny of offences to ensure correct recording Problem Profile has been commissioned through Evidence Lead Solutions.

NI 59 Initial assessments for children's social care carried out within 7 working days of referral Department of Children, Schools and Families (GOOD TO BE HIGH)

Performance for the third quarter (74.1% - Dec 2009) remains lower than the agreed target (80.0%), although it should be noted that performance is very slightly higher than the last published Statistical Neighbour (73.0% - March 2009) and England averages (72.9% - March 2009). Whilst performance has dropped since the March 2008 outturn result (78.7%), the number of completed initial assessments increased by 46% in 2008/09 when compared to 2007/08. It is now considered that the target of 80% may have been too ambitious in the context of a nationally raised profile and increased awareness of children's safeguarding issues. Action(s) to date: A restructure of the front-end duty services to ensure duty workers taking new referrals and assessments have the capacity to manage work coming in through the door.

NI 73 Achievement at level 4 or above in both English and Maths at Key Stage 2 (GOOD TO BE HIGH)

2009 outturn of 66% indicates that Slough is ranked in the lower quartile nationally for this indicator, ranked 139th nationally out of 152 local authorities. It sits joint 11th out of 11 in its Statistical Neighbours Group. Both the England and South East averages are 72% and our statistical neighbours average is 69%. Performance is well below the 2008/09 target of 74%.

To raise the achievement level the Raising Achievement Team provide challenge and targeted support to schools that are below DCSF floor targets, particularly through the Improving Schools Programme (ISP) and the additional time provided by SIP's in addition to robust target setting procedures. Schools are providing 1-1 tuition, booster classes and breakfast club / after school provision to assist particularly vulnerable groups. Additional targeted support is provided for children with behavioural, SEN needs, looked after children and their carers through joint partnership work with other services. The School Improvement Service is working closely with National Strategies to provide challenge and maximise support to targeted schools.

NI 92 Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest (GOOD TO BE LOW)

Slough's 2009 performance of 36.9% is a considerable improvement from previous year of 43.5% in narrowing the achievement gap. However the gap is wider than the England average of 33.9%, South East average of 32.1% and our statistical neighbours average of 36%. Slough is ranked 135th nationally out of 152 LA's. 2009 performance is wider than the narrowing the gap 2008/09 target of 34.2%. The following initiatives have been implemented:

- Multi Agency Family Poverty Steering Action Group
- Emotional well-being training (including personal, social & emotional development)
- Focus in many Improving Schools Programme (ISP) plans
- 30 settings involved in the Every Child a Talker (ECAT)
- 9 schools involved in the Communication, Language and Literacy (CLL) Development Programme
- Profile moderation training provided each term to all of the schools and settings
- Parent Engagement Partnership
- Workforce Development and Quality Improvement Programme

NI 102a Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 (GOOD TO BE LOW)

Slough's 2009 performance at KS2 of 27% is marginally wider than the previous year of 26% in narrowing the achievement gap. This is also wider than the England gap of 22% and our statistical neighbours gap of 21% however is smaller in comparison to the South East gap of 29%. 2009 performance is 4.5% wider than the narrowing the KS2 gap target of 22.5%.

To raise the achievement level the Raising Achievement Team provide challenge and targeted support to schools that are below DCSF floor targets, particularly through the Improving Schools Programme (ISP) and the additional time provided by SIP's in addition to robust target setting procedures. Schools are providing 1-1 tuition, booster classes and breakfast club / after school provision to assist particularly vulnerable groups. Additional targeted support is provided for children with behavioural, SEN needs, looked after children and their carers through joint partnership work with other services. The School Improvement Service is working closely with National Strategies to provide challenge and maximise support to targeted schools.

NI 117 16 to 18 year olds who are not in education, training or employment (GOOD TO BE LOW):

Slough's overall NEET rate for 2009/10 is 6.0% which is 0.7% higher than the previous year's rate of 5.3% and well above the current target of 4.4%.

Support programmes which are in place include: partnership work with opportunity providers to offer flexible year round provision through NEET Strategy Group and 14 to 19 Partnership, sharing of statistical data with local providers to support submissions for additional funding for provision, increased gathering and use of labour market information to inform young people of realistic options, and commitment to DCSF (Department of Children Schools and Families) Employability Scheme for young people leaving care. In addition key partners have put in a bid for the Future Job Fund initiative and there is the raising of awareness amongst young people of the September Guarantee.

Following the Queen's speech in 2009 the DCSF set up the January Guarantee for 16 and 17 year olds that are NEET. All young people in this category are to be offered a place of learning or training by March 2010.

NI 121 Mortality rate from all circulatory diseases at ages under 75 (GOOD TO BE LOW):

Data is published annually by the ONS. The mortality rate per 100,000 for 2005-2007 is 97.13, with the mortality rate for 2008 specifically being 92.83 which represents an improvement on the previous year of 117.21 and an improvement against the 3 year average. There is still a significant gap between target and performance although it is improving. A three year average trend figure tends to be used due to annual fluctuation. This represents a long-term health outcome indicator. Actions include smoking cessation and vascular risk reduction, also initiatives with Pharmacies.

NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information (GOOD TO BE HIGH)

Provisional outturn figures of 542 carers services derived from manual systems as at 22nd January 2010 means that there still remains a significant gap of 258 between performance and the target of 800 carers services. Corrective actions to ensure performance aligns with target include: Team targets set and staff are being supported and reminded of the importance of completing carers assessments, teams have been sent lists of carers who received a service last year to ensure that they are reviewed. Training is also being provided to ensure staff complete carers assessments accurately on the IAS system. Staff are being set personal targets for completing carers assessments by the Head of Service. The Carers Lead is visiting teams to train and advise staff of the statutory duty to offer carers an assessment. Additionally a self assessment/review process is being assessed.

NI 186 Per capita CO2 emissions in the LA area (High Reduction is Good)

Data released by DECC in September for 2007 shows a reduction in emissions of about 1% a year over the two years 2005-2007. Failure to improve on this reduction will result in a shortfall of 2.5% against the 2011 target of 9%. Comparisons with 434 other LA's show SBC 267th best on Business emissions (per capita); 13th best on Domestic emissions (per capita); 11th best on Transport emissions (per capita); and 87th best for Total emissions (per capita). Improvements from the baseline established by the Carbon Management Board and initiatives to reduce our CO2 emissions have yet to feed through into data results. These initiatives include the signing of the Nottingham Declaration on carbon management; signing up to the 10:10 programme seeking to reduce carbon production by 10% in a year and the "Switch Off" campaign for Civic offices.

PROJECT MANAGEMENT

APPENDIX 4

Project UID	PROJECT	Gold project? Y/N	Confidence Level	Last Highlight Report received	Dashboard (highlight report)			PROJECT STATUS (from highlight report)	COMMENTS	Project Sponsor's)	Project Executive	Project Manager/s (PRINCE2 trained)	Business Case		PID		Project Board set up? Y/N	Risk Register in place? Y/N
					Timeline	Budget	Issues & Risks						draft	agreed by CMT	draft	agreed by CMT		
SBC_9	Safeguarding Adults	Y	Amber	Documents from project although not in P2 format demonstrate high level of governance and control. P2 Project documentation being completed and additional support offered by Project Office. Project Risks are mainly around take up of training by wider council services					Jane Wood	Derek Oliver	Alex Bayliss	N/A	N	N	N	N	N	
SBC_10	Culture, Learning & Library Service Transformation Programme (including Library Services Transformation, Learning Curve, Cultural Offer and Olympic, Sports & Leisure Offer)	Y	Amber	Project documentation is currently being reviewed to note the phased nature of this programme , following the successful delivery of phase 1 of the Libraries Transformation Programme					Jane Wood;	Andrew Stevens	Jackie Menniss	N/A	Y	Y				
SBC_11	IAS Performance Information & Management System	Y	Red	-	R	R	R	R	Project slipping badly because of lack of critical leverage over 3 main suppliers. Service area taking all necessary steps to mitigate risks for the council	Jane Wood		Dave Potter			Y		Y	
SBC_12	Adult Social Transformation Programme	Y	Green	22/01/10	G	-	A	G	High level of compliance across all projects	Jane Wood	Mike Bibby	Tracy Cartmell	N/A		Y		Y	
SBC_13	School Places (BSF)	Y		-	Extensive activity has taken place to secure funding for BSF over the last two months . Sponsor has requested that BSF and school places are managed as two separate projects. Full project documentation for BSF will be submitted by the PM for the next reporting period					Clair Pyper/Ian Sandbrook	Annal Nayyar	Annal Nayyar						
SBC_17	Transfer of Learning and Skills Council responsibilities for the Berkshire Region	Y	Amber					Amber		Clair Pyper/Ian Sandbrook	Bob Garnett	Bob Garnett (PM support being provided by Kevin Gordon)			Y		Y	
SBC_3	Neighbourhoods & Community Facilities Strategy Group	Y	Green	10/12/09	G	A	A	A	Next meeting 26/01/10.	Denise Alder	Denise Alder	Keren Bailey			Y	Y	Y	
SBC_5	Station Forecourt/Heart of Slough	Y	Amber	-	Current sponsor suggests Station Forecourt is removed and Project is established as Heart of Slough with JE as sponsor					Denise Alder		Neil Simons						
SBC_6	Britwell & Haymill Regeneration Programme	Y	Amber	-	Project Office Support to be given to improve project management regime in this project					Denise Alder		Neil Aves (not trained)			Y		Y	
SBC_18	Chalvey Regeneration	Y	Amber		Request from Sponsor to merge under Neighbourhoods Project					Denise Alder		Neil Simons						

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					Timeline	Budget	Issues & Risks						draft	agreed by CMT	draft	agreed by CMT		
SBC_2	Voluntary Sector Review	Y	Amber	25/01/10	A	-	A	A		Roger Parkin	Rafiq Chohan	Surinder Jassal			Y		Y	
SBC_4	LGSS	Y	Amber	-	R	R	R	A	Business Case completed	Roger Parkin		Liz Frawley	Y				Y	Y
SBC_8	CAA	Y	Green	20/01/10	G	-	G	G	Phase 1 completed; Phase 2 PID to be signed off by CMT	Roger Parkin /Julie Evans	Kevin Gordon	Keren Bailey	N/A		Y	Y	Y	Y
SBC_15	Best Practice Procurement & Commissioning Programme	Y	Amber	-	Procurement Strategy and Draft PID written Project requires formal initiation - Business case, including scope needs consideration by CMT					Roger Parkin		Jo Head			Y			
SBC_16	Improving Customer Service	Y	Green	25/01/10	R	G	R	G	Note the green status is against a revised PID.	Roger Parkin	Zena Miller	Mo Hassan	Y		Y		Y	Y
SBC_20	Improving Project Management	Y	Green	20/01/10	R	G	R	R	Added at request of Internal Audit. Red rating reflects current confidence levels for gold projects following methodology as evidenced in this project update	Roger Parkin	Kevin Gordon	Tammy Sherwood	N/A		Y	Y	Y	Y
SBC_14	Workforce Strategy	Y	Red	-					Needs urgent attention	Roger Parkin; Julie Evans	Kevin Gordon / Yvonne Childs	Lisa Nuttall;	N/A		Y		N	N
SBC_1	To ensure IT infrastructure is fit for purpose	Y	Red	-					CMT decision required on future of this project	Julie Evans	Graeme Herd	Sarah Power; Phil Watson						
SBC_19	Accommodation Strategy	Y	Amber	-					Project Sponsor has commissioned further feasibility and scoping work for discussion by CMT on 19th Feb. This will include allocation of working areas (Directors & AD's)	Julie Evans	Neil Simon	Charan Dhillon (not trained)	Y	N	Y	N	Y	N

Confidence level criteria:

The confidence level is dependent upon the number of key elements of the process being in place i.e:

- * Submission of approved Business Case
- * Submission of approved PID
- * Appointment of a PRINCE2 trained Project Manager
- * Formation of Project Board
- * Submission of regular Highlight Reports

Less than 2 elements in place = **RED**, 2 elements in place = **AMBER**, More than 2 elements in place = **GREEN**

Project UID	PROJECT	Gold project? Y/N	Confidence Level	Last Highlight Report received	Dashboard <i>(highlight report)</i>			PROJECT STATUS <i>(from highlight report)</i>	COMMENTS	Project Sponsor's)	Project Executive	Project Manager/s <i>(PRINCE2 trained)</i>	Business Case		PID		Project Board set up? Y/N	Risk Register in place? Y/N
					<i>Timeline</i>	<i>Budget</i>	<i>Issues & Risks</i>						<i>draft</i>	<i>agreed by CMT</i>	<i>draft</i>	<i>agreed by CMT</i>		